



DEPARTMENT OF
FINANCIAL PROTECTION
& INNOVATION

(formerly The Department of Business Oversight)

Fact Sheet

California's Financing Authority- we license and regulate financial services, products, and professionals

such as:

- ❖ Chartered banks and credit unions
- ❖ California Finance Lenders
- ❖ California Residential Mortgage Lenders and Servicers
- ❖ Consumer and commercial loan companies
- ❖ Payday Lenders
- ❖ Escrow Agents
- ❖ And more

Full list of our licensees: <https://dfpi.ca.gov/licensees-and-regulated-industries/>

- ❖ Learn about us: <https://dfpi.ca.gov/>
- ❖ Report misconduct or submit a complaint: call our Consumer Services Office: 1-866-275-2677 or download complaint form: <https://dfpi.ca.gov/file-a-complaint/>
- ❖ Have a question about a DFPI licensee: email us: askdfpi@dfpi.ca.gov
- ❖ Interested in a publication or presentation: outreach@dfpi.ca.gov
- ❖ Subscribe to DFPI Outreach Newsletter: *Search for "CA DFPI"* and learn about DFPI news and updates, consumer alerts/advisories, upcoming events, and resources
- ❖ Property Assessed Clean Energy (PACE) program: Learn about the risks and answers to common questions: <https://dfpi.ca.gov/pace-program-administrators/pace>

Other Helpful Resources

- ❖ Victim of Identity Theft - file a complaint with the Federal Trade Commission (FTC) at: reportfraud.ftc.gov
- ❖ Consumer Financial Protection Bureau (CFPB): www.consumerfinance.gov or 1-855-411-2372
- ❖ Real Estate Fraud: CA Department of Real Estate – www.bre.ca.gov
- ❖ Contractor Fraud: CA Contractors State License Board – www.cslb.ca.gov or 1-800-321-2752

DEPARTMENT OF MOTOR VEHICLES



HELPFUL RESOURCES

- WWW.DMV.CA.GOV
- Senior Guide for Safe Driving—A wide-ranging guide addressing the needs and concerns of seniors.
- Preparing for Your Driving Test (FFDL 22) Fast Facts—This brochure covers what to bring and expect during the driving test.
- California Driver Handbook—This handbook provides valuable information on general driving skills and rules of the road.