



DEPARTMENT OF
FINANCIAL PROTECTION
& INNOVATION

(formerly The Department of Business Oversight)
Call us Toll free (866) 275-2677

Quick Reference Sheet

**California's Financing Authority- we license and regulate
financial services, products, and professionals
such as:**

- ❖ Chartered banks and credit unions
- ❖ California Finance Lenders
- ❖ California Residential Mortgage Lenders and Servicers
- ❖ Payday Lenders
- ❖ Escrow Agents
- ❖ And more
- ❖ Consumer and commercial loan companies

For a full list of our licensees: <https://dfpi.ca.gov/licensees-and-regulated-industries/>

- ❖ Learn about us: <https://dfpi.ca.gov/>
- ❖ Report misconduct or submit a complaint: call our Consumer Services Office: (866)275-2677 or download complaint form: <https://dfpi.ca.gov/file-a-complaint/>
- ❖ Have a question about a DFPI licensee: email us: askdfpi@dfpi.ca.gov
- ❖ Property Assessed Clean Energy (PACE) program: Learn about the risks, laws, and answers to common questions: <https://dfpi.ca.gov/pace-program-administrators/pace>
- ❖ Interested in a publication or presentation: outreach@dfpi.ca.gov
- ❖ **Subscribe to DFPI Outreach Newsletter:** *Search for "CA DFPI"* and learn about DFPI news and updates, consumer alerts/advisories, upcoming events, and resources